



## Limited Warranty Policy

We believe in quality craftsmanship. We also believe that quality craftsmanship should last. Occasionally, there might be defections, but we will make it perfect with the following warranty policies.

### WHO IS COVERED

This Warranty is extended to the original purchaser only and is not transferable. Our Warranty is for Residential use only, not for commercial use and/or outdoor use.

### WARRANTY PERIOD

We offer **Five-Year** limited warranty to our product. Warranty starts from the invoice date.

### WHAT IS COVERED UNDER THIS WARRANTY

TA CABINETRY warrants its products free from defects of workmanship under normal household use. Specifically, this Warranty applies to the following: Cabinet front frames; cabinet doors, cabinet back and side panels, shelves, tops and bottoms, drawer fronts and drawer bodies.

### WHAT IS NOT COVERED UNDER THIS WARRANTY

- Defects or damage arising from improper or negligent installation, misuse, accidents, alterations (regardless of whether the alteration caused or contributed to the defect), or improper care.
- Cabinetry not maintained or stored in a climate controlled environment (To minimize warpage and moisture expansion of wood products, our products should be maintained in a climate controlled environment that avoids extreme temperatures and extremely high or low humidity conditions (temperature outside the range of 50-85° F (10-29° C) and humidity outside the range of 30-55% are considered extreme).
- Cabinetry that has been exposed to water, also extreme high or low humidity.
- Natural characteristics of wood.
- Colorfastness of finishes (see disclaimer).
- Damaged by fire, flood, acts of God, intentional damages or other causes beyond our control.
- Exhibiting any effects on the color and/or integrity of the finish or appearance due to the use of abrasive cleaners, cleaners that contain chlorine, acidic cleaners, scuffing sponges or steel wool;
- Normal wear and tear.
- Labor costs, including the installation, removal, or reinstallation of the Product, or

defective part thereof. Labor costs or material charges for the removal, reinstallation, repainting, refinishing or replacement of any other items or building materials which must be removed, replaced, reinstalled or refinished in order to repair or replace the defective Product or component

- Transportation or shipping costs incurred in connection with this Warranty.

### **Warranty Actions**

In the event of a defect in the workmanship or materials of a Product or Product component occurring during the warranty period, we will replace any defective Product or Product component. If it is not commercially feasible to replace a defective Product or Product component, we may refund the original price paid by you for the defective Product or Product component or provide a credit towards a similar type of product sold by us.

## **DISCLAIMER**

### **WARPED DOORS**

Due to the natural characteristics, wood will expand and contract over time. Therefore, a small amount of warping can be expected. It is quite common for wood to return to its original form after acclimating to the environment. Doors warped up to a ¼” are not considered to be defective. Moldings and panels warped up to 2” are not considered to be defective. Doors must be hung for at least three months in order to acclimate to the environment before a warranty claim may be filed. In many cases, doors that appear to be warped are the result of improper adjustment.

### **GLAZED FINISHES**

Glazed finishes are applied by hand and are designed to have an uneven finish. It is common for some edges to appear heavier or lighter than others and this may vary door to door, drawer to drawer and item to item. These features are common and are not considered to be a defect.

### **JOINT SPLITS**

Before choosing a paint as your finish, it should be noted that joint splits are unavoidable on painted wood cabinets and are not a defect or a sign of poor quality. Because wood naturally expands and contracts with seasonal changes in temperature and humidity, there is movement at the seams of the cabinet doors and face frames that will look like the paint is “cracking” at the joints. Joint splits occur wherever there is a joint between pieces of wood with grain running in different directions. For example, the joints between stiles (vertical pieces) and rails (horizontal pieces) on mortise and tenon doors, miter joints, or the face frames that surround the door openings.

### **SHRINKAGE OF CENTER PANELS**

Center panels may undergo expansion and contraction as they adjust to temperature and atmospheric humidity. Therefore, defects cannot be determined until three months of settling time have passed. Once settling time has passed, you may file a warranty claim if shrinkage exceeds 1/8” .

### **COLOR & GRAIN VARIENCES**

Due to natural characteristics found in wood, stained cabinets may vary in color, texture and grain. Varied shading in cabinetry stains are to be expected and are not considered a defect. Replacement parts may vary in their natural color variation from those which were originally supplied to You.

### **HINGES AND SLIDES**

Hardware failure is very uncommon amongst slides and hinges. Failure is very often the result of improper installation or adjustment. Replacement parts may vary from their original look or appearance. Before determining your hardware as defective, please review our installation and adjustment instructions.